

## FAQs: New 10% Earnings Rebate Offer for Representatives

### Who is eligible?

All Representatives including LABCs and 1900 (all channels)

### When does this incentive start and end?

The period of the incentive is from December 18 through December 19, 2021, 11:59 PM ET. All orders placed within those 2 days (48 hours) in C1, 2022.

### What I will get?

10% rebate of personal orders submitted during those days. Rebate applies to Award Sales and is calculated on the total Award Sales of the order, excluding Representative Sales aids. Rebate is only on Representative personal sales and excludes online sales from customers.

### Will an order that was submitted on December 19 at 11 PM but not billed until December 20 count for the incentive?

Yes, submitted orders will be used to calculate rebates, regardless of when they will be billed.

### How the rebate will be paid?

Rebate will be added and appear as a credit on Representative Account.

### When will be credit the rebate to my account?

On December 22, 2021.

### How will I know the amount of the rebate that I earned with the incentive?

You will see a notification in the website with the amount that you earned. But you will also see the amount added to your account balance.


### Where can I see the rebate in my account?


In the website within the tab: Home/My Account/Account Balance

[Home](#) / [My Account](#) / [Account Balance](#)

## Account Balance

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 Amount Due  
**\$0.00**

 Balance  
**\$0.00**

[Make a Payment](#)

**If I have an amount already in my account balance will this be added to that?**

Yes, if you had something already, we will only add the new amount to your balance. For example, you had \$5.00 already in your account balance and you earned \$50 more with this incentive. On December 22 you will see a new balance of \$55.00.

**Will returns be monitored for manipulation?**

Yes. We will monitor returns to determine if we need to take back the rebate.

**Is there a time limit to use this credit balance?**

Yes, rebate will be available in your account from December 22 through Campaign 3. If rebate is not redeemed by the close of C3 (January 18, 2022, 11:59 PM ET), Representative will forfeit rebate. All rebates must be used before this date. If not, the difference will be removed from your account balance.