



AVON wallet

FAQs

HOW DO I SIGN UP OR ACTIVATE MY ACCOUNT?

As soon as you have your first earnings of any type in Campaign 1, 2022, Avon will automatically create your Avon Wallet account and an email will be sent to you with a link you can use to start the activation process.

You'll be prompted to create a prepaid card, but it's not required. You'll see a link to "Add Transfer Method" where you can set up payment through Venmo or PayPal.

DO I NEED TO PROVIDE A VALID SOCIAL SECURITY NUMBER FOR SIGN-UP?

Yes. A valid Social Security Number (SSN) or Individual Taxpayer Identification Number (ITIN) will be required during the activation process.

IF I DO NOT PROVIDE A VALID SSN OR ITIN, HOW WILL I RECEIVE FUNDS?

A valid SSN or ITIN will be required to receive any payout including: avon.com e-store earnings, Leadership earnings, and/or cash awards, incentives & bonus payouts.

I'M ALREADY SIGNED UP FOR DIRECT DEPOSIT AND/OR RAPIDPAY, DO I NEED TO SIGN UP FOR AVON WALLET?

Yes. To continue to receive payouts (including online store earnings, Leadership earnings, and/or cash awards, incentives and bonus payouts) an Avon Wallet account will now be required.

HOW DO I GET MY PAYMENTS THROUGH VENMO OR PAYPAL?

Once you've activated your account, you'll see a link to "Add Transfer Method" where you can set up payment through Venmo or PayPal.

If you choose to link a Venmo account as your transfer method, please pay close attention to entering the mobile number — Venmo is only supported for U.S. mobile numbers and payments will automatically be sent to the Venmo account linked with this mobile number so it must be correct. Failure to enter your mobile information correctly may result in your funds being sent to the wrong Venmo account where they cannot be recovered. By continuing, you confirm that you are authorized to use the phone number entered and agree to receive an SMS text. Carrier fees may apply.

WILL MY CURRENT AVON PREPAID CARD STILL BE ACTIVE?

Yes, the current prepaid card will still be active but will no longer be funded by Avon. If there is money there, you can still use it or add to it yourself. You'll have the option of receiving new payouts through a new Avon Wallet prepaid card (fees apply) or through PayPal or Venmo.



AVON wallet

FAQs

HOW DO I LOG IN TO AVON WALLET?

- 1 Enter your **Username** and **Password** on the login page. These were created by you during the sign-up process when you received activation link.
- 2 Click **Sign In**

HOW DO I CHANGE MY ACCOUNT PASSWORD?

- 1 Log in to your AvonWallet.
- 2 Click **Settings > Security**.
- 3 Enter your existing password.
- 4 Enter and confirm a new unique password.
- 5 Click **Update Password**.

Note:
Passwords must contain 6-15 characters and cannot be reused.

HOW DO I CHANGE MY PROFILE INFORMATION?

- 1 Log in to your **Avon Wallet**.
- 2 Click **Settings > Profile**.
- 3 Make the changes.
- 4 Click **Save**.

WHAT SHOULD I DO IF I'VE FORGOTTEN MY PASSWORD?

- 1 Click **Forgot Your Password?** on the Avon Wallet [login page](#).
- 2 Enter the email address registered on your Avon Wallet.
- 3 A password reset notification will be sent to this email. Click the **Reset Password** link. This will direct you to a page where you can enter and confirm your new password.

Note: You may be required to complete an additional authentication step to verify your identity. If prompted, choose one of the options and follow the on-screen instructions.

- 4 Enter and confirm a new unique password.
- 5 After successfully resetting your password, a confirmation email will be sent to your email. Click **Return to Login Page** and use your new password to log in to Avon Wallet.